

Questions and Problems

We want you to have the best time possible at Burlington School. If you have any problems while you are here, please talk to us, and we will try and help you.



I think I am in the wrong class for my

Speak to your Teacher.

They will inform the Academic Management team.

If you are not happy with the decision, speak to the Director of Studies, Assistant Director of Studies or Young Learner Programme Coordinator.



I am unhappy with my teacher, in my class.

Speak to

Talissa Wright

Tom Blight Director of Studies Assistant Director of Studies



Clare Solomon Young Learner Programme Coordinator



or in the coffee bar.

Speak to



Olha Hall Operations Manager



I am unhappy with my accommodation.

Speak to



Ed West Accommodation Manager & Designated Safeguarding & Prevent



worried about something.

Speak to



Fd West Accommodation Manager & Designated Safeguarding & Prevent



I am unhappy with the social activities.

Speak to



Adult Social Programme Coordinato Natalie Boiko YL Social Programme Coordinato





If this does not solve your problem, you can write to the Proprietor, Isabella Anders, within 5 working days of receiving the above reply. She will investigate your problem and reply within 15 working days.

You can contact her at principal@burlingtonschool.co.uk

If you are not satisfied with our response, you should contact our accrediting body English UK at: 47 Brunswick Court **Tanner Street**

London SE1 3LH

enquiries@englishuk.com









